

## **Ribbon Revival Cartridge Limited Warranty**

The limited warranty set forth below is given by Ribbon Revival Ltd in the case of Compatible Cartridges produced by Ribbon Revival Ltd.

Cartridges are warranted against defects in material or workmanship as follows: for a period of one year from date of purchase or life of cartridge (20% of full weight or less is classified as depleted) whichever comes first, possible defective cartridges must be returned to Ribbon Revival Ltd. if proven to be defective upon inspection, cartridge will be exchanged for a new cartridge or Ribbon Revival Ltd. will credit the full purchase price. Please provide a print-out sample illustrating what the cartridge is printing.

Ribbon Revival Ltd. Also warrants that, subject to conditions stated below and under normal use that their cartridge will not cause damage to any laser printer, fax machine or copier. If a defect in a Ribbon Revival Ltd. Cartridge causes a machine to fail, Ribbon Revival Ltd. will credit the customer for any reasonable amount for all service provided by one of **our** Printer Technicians or Printer Technician **approved** by Ribbon Revival Ltd.

This warranty is dependent upon the customer providing Ribbon Revival Ltd. with satisfactory evidence that the equipment failure was due to a defect in a Ribbon Revival Ltd. cartridge, including a written statement on the service company's letterhead, dated and signed by the company's field sales or service representative.

Ribbon Revival's liability hereunder shall be limited to replacement or credit as provided above. Please note that any cartridges determined by our quality assurance technician to be no fault found, not our cartridge, cycle complete (empty 20% or less of full weight), damaged in shipping, or user damage, will not be covered by this warranty. This warranty is exclusive, and in lieu of all other warranties of merchantability and fitness for a particular purpose.